

Knowledge Service

COVID-19 SAFETY CHARTER

Our library team promise

We will:

- **Provide hand sanitiser** to help you keep good hand hygiene
- **Quarantine books and health promotion resources** for 72 hours before putting them back on shelves
- **Install clear signage** so that you know what to do in the library

How you can help us to deliver a safe service

We ask that you:

- **Wash your hands** or use hand sanitiser before, during and after visiting the library
- **Wear a face mask** at all times when using the library
- **Keep 2 meters apart** where possible
- **Plan your visit** - we are currently operating an appointment only system to collect items. Please use our Click and Collect service (See our [website](#) for instructions on how to use this service)
- **Return items outside the library** - there is a marked area for returns outside the library door. Please place books in the box and health promotion resources within the taped area
- **Read and follow any notices** placed around the library area

Please help us to help you keep safe.