

SCAMS AND FRAUD

HELPLINES

Action Fraud

National fraud and cyber crime reporting centre. You can report a fraud if you have been victim to one or on behalf of a victim.

Telephone: 0300 123 2040, Monday – Friday 8am-8pm

Online reporting tool: <https://www.actionfraud.police.uk/>

Financial Conduct Authority

Report a scam

Telephone: 0800 111 6768, Monday-Friday 8am-6pm and Saturday 9am-1pm

Email: consumer.queries@fca.org.uk

Victim Support

Free confidential support for people who have been victims of a crime, open 24/7.

Telephone: 0808 168 9111

Live chat: <https://www.victimsupport.org.uk/help-and-support/get-help/support-near-you/live-chat>

AgeUK

Advice helpline offering support to older people.

Telephone: 0800 678 1602, Monday-Sunday 8am-7pm

ONLINE ADVICE

Citizen's Advice

Advice for recognising scams and protecting yourself online. Information on what to do and support for if you have been victim to a scam.

<https://www.citizensadvice.org.uk/consumer/scams/check-if-something-might-be-a-scam/>

National Cyber Security Centre

Advice from the UK government on how to stay secure online during coronavirus.

<https://www.ncsc.gov.uk/cyberaware/home>

Take Five to Stop Fraud

Campaign website against frauds and scams. This page has information on how you can stay on guard against fraud and scams during COVID-19.

<https://takefive-stopfraud.org.uk/coronavirus-fraud-and-scams/>

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UK Government

A warning to be vigilant against coronavirus scams with a list of tips to help protect yourself.
<https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams>

Financial Conduct Authority

Information on protecting yourself from scams and how to report them if you have been scammed.
<https://www.fca.org.uk/consumers/protect-yourself-scams>

AgeUk

Information on different types of scams and fraud, and advice on what to do if you have been scammed.

<https://www.ageuk.org.uk/information-advice/money-legal/scams-fraud/>

Staying safe online and protecting yourself against scams online.

<https://www.ageuk.org.uk/information-advice/work-learning/technology-internet/internet-security/>

Independent Age

Download an advice guide with information on spotting, avoiding and reporting scams. You can also order a free paper copy.

<https://www.independentage.org/information/advice-guides-factsheets-leaflets/scamwise>

Think Jessica

Advice on staying safe and avoiding scams.

<https://www.thinkjessica.com/scams/>

Get safe online

Simple tips for people who are new to the internet to help them stay safe online.

<https://www.getsafeonline.org/new-to-internet/>

Friends Against Scams

Online learning about scams to help you start taking action against scams.

<https://www.friendsagainstscams.org.uk/training/friends-elearning>

Victim Support

Information about fraud, including fraud prevention during coronavirus.

<https://www.victimsupport.org.uk/crime-info/types-crime/fraud>